**Rhythm Inc (DBA Cadence Fishing) Privacy Policy**

This document sets out the Privacy Policy of Cadence Fishing.

05/18/2018

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# Our Commitment

At Cadence Fishing, we are committed to maintaining the trust and confidence of our visitors to our website. We want you to know that Cadence Fishing will not sell, rent or trade your data with other companies and businesses for marketing purposes. In this Privacy Policy, we’ve provided information on how we collect and use your data. For general use of this website, there is no need to provide any personal data.

# Privacy Policy Updates

Changes to this Privacy Policy can be made at any time. We encourage you, from time to time, to come back and read this policy for any changes that may have occurred since your last visit. The current last modified date for this Policy is 16th May 2018.

# Data Collection Summary

The following data is collected during your use of this website:

**Analytics**

Data: Cookies and anonymous usage data to improve the website.

Services: Google Analytics, Google Adwords Conversion Tracking, Facebook Ads Conversion Tracking, Internal Affiliate Sales Tracking.

**Marketing and Re-Targeting**

Data: Cookies and email

Services: Mailchimp

**Contact Forms**

Data: Email Address, Name, Phone (optional)

Services: Zendesk, used for contacting Cadence Fishing

**Registration**

Data: Email, Name, Address, Phone, Date of Birth (optional)

Services: Registration, Login, Checkout

**Payments**

Data: Payment Information

Services: Stripe

**Fulfillment**

Data: Delivery name, address, phone number and any other contact information required by the delivery agent

Services: Amazon FBA, UPS, USPS, FedEx

# Privacy Policy Detail

## Location

The data is processed at our registered address, at our server locations at GoDaddy, Office in Irmo, SC, and in other locations where data processors and co-controllers are located.

## Children

Cadence Fishing does not sell products for purchase by children. Through our Go Fishing, Give Back scheme we do encourage children to get involved in fishing, provide tackle to charitable organizations and promote young anglers wherever we can. However, this website does not accept orders from persons under 18. If you’re under 18, you may use the Cadence Fishing web site only with the involvement of a parent or guardian. You may not register an account on the website.

## Information You Have Provided to Us

The information we hold that has been provided by you to us is usually in the form of your email address, name, home address, phone number, payment details, etc.

## Information Automatically Collected About You

Includes information that is automatically stored and used by session tools such as cookies; this can include items such as your IP address, browser type, and version, browser plugins, computer information such as screen resolution, operating system, the device used, and general location such as country. We track your movements across the website including pages visited, entry and exit points, time on site, etc. This information is used to improve the website and services that we offer. This information is collected anonymously.

## How Your Data is Used

This information is stored to enable you to access the website again to check your orders, order history, order progress, your photo uploads, catch reports, correspondence with us, enable your customer reviews, recommended product lists, best sellers.

Your email address, with your consent, will be used for promotional emails offering special promotions, news updates, surveys, competitions and to make sure you are happy with the products and services we have provided.

Your email address will be used to communicate transaction emails such as order confirmations, status, delivery notes and any other communication related to an order. Your information will be used when you enter into any form of communication with us via any of our communication channels. This information is stored to enable us to respond to that correspondence and follow up.

Your data will be used to supply you with any service you have requested by using this website.

We will not sell your details; they will only be used by Cadence Fishing and its data processor partners for exclusive Cadence Fishing use

## Your Data Protection

* Processing of your data is fair, transparent and must have lawful grounds. We will always make sure we have a reason to use your data, for the purpose intended and the consent you gave.
* Processing of minimal data. We will ensure that we only gather and process the minimum amount of personal data required to facilitate your use of the website.
* Retention of data. Your data is kept for the minimum time necessary to provide the services you have requested and provided consent.
* Ensure the accuracy, integrity and confidentially of data. We will take all reasonable precautions to prevent unauthorized access, disclosure, modification or destruction of the personal data we hold. We will take reasonable measures to keep the personal data you provide, up to date.

## Your Rights

* You have the right to know whether your information is being processed, the data that has/is being gathered and where it was obtained. You also have the right to access this data that we hold about you, including a copy of such data.
* You have the right to change your data to correct or delete inaccuracies. You also have the right to have your data erased from our records.
* You have a right to restrict or object to the processing of your data. Under certain circumstances, you can ask us to modify the use of your data so that it is not used for processes you don’t want. For example, removing your data from a mailing list or mailing list segment where applicable.
* You have the right to move your data from one processor to another. Where feasibly possibly your data can be moved to another processor or provided to you in a useable format.
* You have the right to withdraw your consent for the use of your data.
* If you wish to use your rights for any of the above, please contact our Data Protection Officer here, who will be able to help you.

## Security

We use safe, secure protocols for protecting your data, communications and transferring data. The website has a secure certificate (HTTPS) issued by the Certificate Authority, GoDaddy, United States. Our processing partners operate similar secure protocols to ensure that your data is as secure as possible.

While we try our best, we cannot guarantee the safety of your personal information. In the case of any security breach, we will notify you and relevant authorities as to the nature of the breach.

We would remind all users that you should keep your username and password secure and secret.

Cadence Fishing uses the payment platform Stripe for online transactions. Stripe has been audited by a PCI-certified auditor and is certified to PCI Service Provider Level 1; this is the most stringent level of certification available in the payments industry. They offer best in class security protocols and practices. Stripe uses HTTPS for all services using TLS (SSL). Card numbers are encrypted with AES-256 and Stripe also uses two PGP keys to encrypt communications with Stripe.

# Detailed Data Collection Information

## Analytics

**Google Analytics**

**Data Collected:** Cookies and Usage Data

**Privacy Policy:** Google Privacy Policy – Google Opt Out

**Summary:** Google Analytics is a web service provided by Google Inc. (United States of America) which uses JavaScript and Cookies to collect data relating to your visits to this website. The data that is collected is anonymous and is not cross-linked with any personal data. The data is aggregated to allow Cadence Fishing Ltd to analyze visitor trends, page popularity, conversions and other statistical data that is used to enhance your experience of the website.

**Google Adwords Conversion Tracking**

**Data Collected:** Cookies and Usage Data

**Privacy Policy:** Google Privacy Policy

**Summary:** Google Adwords Conversion Tracking records traffic that is sent from Google advertisements such as Google Shopping, Search Traffic and Traffic sent from third party websites using the Google Adsense Platform. This data is used to track conversions of sales from these adverts once the user has completed the checkout process.

**Facebook Ads Conversion Tracking**

**Data Collected:** Cookies and Usage Data

**Privacy Policy:** Facebook Privacy Policy

**Summary:** Facebook Ads Conversion Tracking records the traffic that is sent from Facebook (and other sources) to this website from the Facebook Advertising Network. This data is used to track conversions of sales from these adverts once the user has completed the checkout process.

**Internal Affiliate Tracking**

**Data Collected:** Cookies and Usage Data

**Summary:** Internal Affiliate Tracking is run in-house, by Cadence Fishing to track conversions from sales relating to links posted by Affiliate Partners. Affiliate Partner Links can be followed by third-party resources such as websites, social media platforms, etc. Please be sure to read the Privacy Policy of each of these resources individually to see how they will use your data.

## Marketing and Re-Targeting

**MailChimp**

**Data Collected:** Cookies and email

**Privacy Policy:** Mailchimp Privacy Policy

**Summary:** Mailchimp is used for marketing activities such as sending Newsletters to visitors who have opted in to do so. It is also used for processing data via orders through the website; this could include transactional emails, follow up emails, using your email address to send you targeted advertising on other websites you use, sending you emails relating to orders you have not completed.

## Contact Forms and Transactional Emails

**ZenDesk
Data Used:** Email Address, Name, Phone Number

**Summary:** When you send us an email using the contact form, we will store your data to reply back to your message and to continue processing your requests. We keep hold of this data for a set period so that we can refer back to the correspondence if we need to if you contact us again at a later date. We also keep correspondence to improve your service and products.

## Registration

Registration on the Cadence Fishing website will collect your email, name, address, phone and optionally your date of birth. This data is used for registration on the website allowing you to login in and process and use services you have requested to use. This may include items such as placing an order, viewing order details, updating your contact details, using the checkout process, uploading catch reports, writing reviews, commenting on posts and other uses of the website that requires a login.

## Payments

**Stripe**

**Data Collected:** Card Details, Full Name, Shipping and Billing Address

**Privacy Policy:** Stripe Privacy Policy

**Summary:** Stripe is used as our main Payments Provider. It is fully PCI DSS Compliant; this service is used so that at no stage of the order process online does Cadence Fishing Ltd have access to your full payment information. Stripe uses your details to process and authorizes payments for any services you have requested.

## Fulfillment

Cadence Fishing uses Amazon’s fulfillment warehouse where orders are sent to be shipped out to customers. Amazon fulfillment warehouses are located throughout the US. Amazon Multichannel fulfillment will arrange for delivery of products to complete your orders via many couriers. Amazon has access to your email address, name, address and phone number to complete your order. Our courier partners also have access to this information so they can ship and send you tracking information for each of your orders.

# Contact Information

**Data Controller:** Rhythm Inc (dba Cadence Fishing) Registered in the state of Colorado. 401 Western Lane, Suite D, Irmo, SC 29063