**Cadence Fishing Return Shipping & Exchange Instructions**

Thank you for your purchase. We appreciate the opportunity to provide you with high-quality products and excellent customer service. For your convenience, if you have any questions, please email our customer service department at [Support@cadencefishing.com](mailto:Support@cadencefishing.com).

Cadence Fishing will not accept items that have been used, worn, washed, torn, or abused. Please use the original packaging that rods, reels or items were shipped in to return them.

If you wish to return a product that you have purchased, please follow the instructions listed below:

1. Complete the return form on the bottom of this page. If you wish to exchange a product, please list the items you are requesting.

2. Return your product in original packaging. Properly tape or seal package for shipment. Please include a copy of original invoice. We will send a pre-paid return shipping label after receiving this form. The form can be sent to [Support@cadencefishing.com](mailto:Support@cadencefishing.com). Only US customers get free returns. All other customers will be responsible for shipping charges on returned product.

**Return Form**

To enable us to improve the quality of the products and services we offer you, please indicate your reason(s) for returning the merchandise in the Return Code section below, using the return codes provided. This information will help us process your return more efficiently.

**Reason:**

**Account Information**

**Original Invoice Number: \_**

**Action Step Requested:** 口Exchange 口Refund Original Credit Card

If we are unable to supply the items you are requesting in exchange, should we:

口Backorder the merchandise 口Contact you via phone 口Contact you via email

Your daytime phone number:

Your email address: